

<b>Pre Bid Queries &amp; Clarifications - Supply of Smart Phones with Accessories</b>				
<b>Bid Reference - IN-BRLPS-165493-GO-RFB</b>				
<b>SN</b>	<b>Bid Ref. No.</b>	<b>Provision as per Bid</b>	<b>Query</b>	<b>Clarification</b>
1.		Warranty: Commercial warrantee will applicable i.e. 02 (Two) years for Android smart phone and Optical Finger Print Sensor (Warranty paper must be enclosed).	Kindly provide the technical specification for Optical Finger Print Sensor	Optical finger Print Sensor specs not required.
2.		Warranty: Commercial warrantee will applicable i.e. 02 (Two) years for Android smart phone and Optical Finger Print Sensor (Warranty paper must be enclosed).	Submitting warranty certificate at the time of Bid submission is difficult. Can we give declaration mentioning "if we receive the work order, we will submit the warranty certificate at the time of hardware delivery"? Please confirm.	Accepted.
3.	Technical Specification	Display size (in inch) - Min 6.2	In order to attract more bidders participation, we request you to kindly change requirement to "Minimum 5.5 inch or Higher Display size "	Min. 5.5 inch
4.	Technical Specification	Front Camera Resolution (Mega Pixels) - Min 8	In order to attract more bidders' participation, we request you to kindly change requirement to "Minimum 5 MP or Higher "front Camera Resolution.	No Change. Same as bid
5.	Technical Specification	Memory : RAM Size Minimum 2 GB	As per Industry standard, most of the Global OEMs have 3 GB/32GB products available. So request you to consider "RAM-Minimum 3GB"	No Change. Same as bid
6.	Technical Specification	Display Resolution (Horizontal x Vertical) (Pixel) HD (Minimum 1280 x 7.720)	Request you to kindly consider "Minimum 1520 x 720- Resolution"	No Change. Same as bid
7.	Technical Specification	Sun light readability (Nits) > 350 < / = 400	Request you to change this requirement to "400 Nits or Higher" This will ensure more	No Change. Same as bid

			betterdisplay brightness for outdoor usage.	
8.	Technical Specification	Battery Capacity (mAH) 4000 mAh	Request you to kindly consider "Minimum 3700 mAh" This will allow more participation	Min 3400mAH
9.	Section III: Evaluation and Qualification Criteria; Clause No. 3 A; Point No. 7 (Page No.32)-	The Bidder should demonstrate the Technical capability for the Software Portion if required to be demonstrated to the client	Kindly clarify that for what Software Portion the demonstration is required. Is the Department going to provide the bidders any software before the demonstration that we require to demonstrate?	Software Portion is to be demonstrated regarding MDM if required to be demonstrated to the client
10.	Technical Specification Section VII: Schedule of Requirements ; 3. Technical Specifications; Point No. 3 (Page No. 52)	Processor speed (GHz) Minimum: Min 2.0 GHz	Kindly ask for Min 1.6 GHz to ensure participation from multiple brands. The high processors are only required for playing heavy games and using heavy software, which end up increasing the budget for the purchase.	Min 1.6 GHz
11.	Technical Specification Section VII: Schedule of Requirements ; 3. Technical Specifications; Point No. 9 (Page No. 52)	Storage Expandable up to (in GB): Min 512	Kindly as for memory expandability of 64 GB in line with the industry standards which shall fulfill the Society's requirement. For a smart phone a memory expandability of 512 GB is not required as no one stores that much data on a smart phone. The online price for 512GB memory card is upwards of Rs. 9,000/-. Most government departments ask for a 32gb card in other tenders. Only one OEM i.e. Samsung offers expandability 512 GB which makes the tender very restrictive to participation from other brands. Even with a 64GB storage expandability, the Society shall get a combined memory capacity of 100 GB	Storage Expandable up to (in GB): Min 128

			which shall be sufficient for the smart phone.	
12.	Technical Specification Section VII: Schedule of Requirements ; 3. Technical Specifications; Point No. 15 (Page No. 52)	Display protection: Corning Gorilla Glass 3 or equivalent	Kindly ask for Corning Gorilla Glass 3/Ion Strengthened Glass, as both have same application. Gorilla Glass provided by Corning is a type of Ion Strengthened Glass, there are many other brands that provide Ion Strengthened Glass, for example Asahi is a brand that makes Dragontrail Glass which has similar application. In the bid document, the definition of word equivalent is not defined, hence asking for Corning Gorilla Glass 3 or its equivalent restricts participation of all brands which do not provide Corning Gorilla Glass.	No Change. Same as bid
13.	Technical Specification Section VII: Schedule of Requirements ; 3. Technical Specifications; Point No. 17 (Page No. 52)	Rear Camera Resolution (Mega Pixel): Min 12	Kindly ask for a rear camera of Min 8 Mega Pixel to enable our participation. A camera of 8MP is sufficient to capture photographs on field. Moreover, the quality of pictures does not depend much on the MPs but more on the camera sensors. 12MP Rear Camera in combination with other specifications as asked in the tender is available only with Samsung.	Min 8 Mega Pixel
14.	Technical Specification Section VII: Schedule of Requirements ; 3. Technical Specifications; Point No. 26 (Page No. 52)	Bluetooth Connectivity: Min 4.2	There is barely any difference in the performance of Bluetooth 4.2 and Bluetooth 4.0. Kindly ask for min. Bluetooth 4.0 to enable participation from multiple OEMs.	Min 4.0

15.	Section VII: Schedule of Requirements ; 3. Technical Specifications ; Certifications ; Point No. 6 (Page No. 53)-	Warranty service: Carry-in	Kindly ask for on-site warranty at District Head Quarter which is always beneficial because in this case, as whenever a defect arises in the device, the end user just has to log a call at the toll-free number and has to submit the defective device at the District HQ office. Then it is the responsibility of the supplier/OEM to pick up the defective tablet from District HQ office within the given timelines, get it repaired and then drop back at the District HQ. The user is then informed to collect the repaired device from the District HQ. The end users do not have to take a leave from their offices and stand in queues at the service centers to get the device repaired.	No Change. Same as bid
16.	Section VII: Schedule of Requirements ; 3. Technical Specifications ; Certifications ; Point No.11 (Page No. 53)	Organization Console for Device Access: Organization should have a Console through web browser through which Device could be Accessed and can be used to configure the device such that it is used for intended purpose only. Unwanted applications should be disabled. Department admin should be able to push applications on devices remotely and application should be available even after factory reset without any admin & user intervention using	This requirement is highly restrictive and in favour of Samsung because they can match this requirement through their own Mobile Device Management (MDM) software- Knox. Whereas, all other brands which will be providing 3rd party MDMs cannot comply with this requirement.  This requirement has to be removed to ascertain the participation from other reputed OEMs like, LG, Xiaomi, Panasonic, Motorola, Nokia, etc. We can understand that this requirement is included to restrict the misuse of the phones and the fact that the end users	Accepted.  It will be read as:- Organization Console for Device Access:- OEM or 3 <sup>rd</sup> party MDM with authorization of OEM to provide a Console through web browser through which Device could be Accessed and can be used to configure the device such that it is used for intended purpose only. Unwanted applications should be disabled. Department admin should be able to push applications

		this access.	<p>cannot delete the mobile applications. The same can be achieved by mentioning the clause in a manner that most of the brands can participate.</p> <p>We suggest that the Society can mention the clause as- The OEM or 3rd party MDM provider (authorized by OEM) must provide a Console through web browser through which Device could be Accessed and can be used to configure the device such that it is used for intended purpose only. Unwanted applications should be disabled. Department admin should be able to push applications on devices remotely and application should be available even after factory reset without any admin &amp; user intervention using this access.</p>	on devices remotely and application should be available even after factory reset without any admin & user intervention using this access.
17.	Section VII: Schedule of Requirements ; 3. Technical Specification s; Certifications ; Point No. 14 (Page No. 53)	Manufacturing Date: Device should not be manufactured older than 3 months on the day of delivery.	Kindly ask for smart phones that have been not manufactured over 6 months from day of delivery as the current clause is very restrictive.	Accepted. Manufacturing Date: Device should not be manufactured older than 6 months on the day of delivery.
18.	Section VII: Schedule of Requirements ; 3. Technical Specification s; Certifications ; Point No. 14 (Page No. 54)	24/7 Toll Free number for service support with minimum of following languages: Hindi & English	As the working hours for all Govt. Departments are between 9am to 6pm, we request the Society to ask for 9am to 6pm toll free service support for 6 days a week instead.	As per Govt. policy and relaxation done time to time.
19.	Section VII: Schedule of Requirements	Availability of Customer Service online portal with	Live Chat” feature is answered by a bot only with limited no. of	Availability of Customer Service online portal with

	; 3. Technical Specification s; Certifications ; Point No. 14 (Page No. 54)-	"Live Chat" and "e-mail" option.	generic replies to queries that mostly direct the user to the nearest service center. It is a non-essential feature that is not provided by most OEMs. Kindly remove the requirement of "Live Chat" from this clause.	e-mail" option. Live chat may be provided as additional feature.
20.	Section 3, Technical Specification s, Point no.4	Operating System: Min Android 8.x Oreo GMS certified	Android 8.x Oreo is older OS and all OEMs have stopped using the same in their smart phones. Therefore, we request the Department to ask for minimum Android 9.x Pie GMS certified as it is "Latest minus 1".	Nochange. Same as bid.
21.		Authorization Certificate (MAF)- (OEM MAF) from the Manufacturer of the quoted product, specific to this tender to be submitted along with the tender	Authorization Certificate (MAF)- (OEM MAF) from the Manufacturer /Brand Owner of the quoted product, specific to this tender to be submitted along with the tender.  Most brands get their devices manufactured by some other manufacturing companies. So, MAF should be accepted from both Manufacturer or Brand Owner.	It will be read as:-  Certificate (MAF)- (OEM MAF) from the Manufacturer of the quoted product, specific to this tender to be submitted along with the tender. O/s to be Google certified.
22.		If a Bidder is not a manufacturer, but is offering the Goods on behalf of the Manufacturer under Manufacturer's Authorization Form (Section IV, Bidding Forms), the Manufacturer shall demonstrate  the above qualifications (a), (b), (c).	We request you to please define the eligibilities, in terms of financial capability/capacity, net worth, solvency, ISO, similar experience (looking at your huge requirement of 5547 units), registered office in Bihar, Bihar GST Registration, etc.  Justification :- sir, if the bidder is	Please refer revised criteria in Annexure-A of this query & clarification.

			not a manufacturer, the success of your project is directly dependent of bidder's financial capacity & experience of handling such huge orders.	
23.		The Bidder must have Average Annual Turnover should be Rs. 10 (Ten) Crore for last three financial year ending on 31st March 2019.	The required turnover of OEM is too less.  We request you to re-evaluate this.	Please refer revised criteria in Annexure-A of this query & clarification.
24.		The Bidder must have minimum 03 (Three) experience of supply of Similar product (i.e. Tablets/Mobile Phones & its accessories) in any government organization.	The quantity & period is not mentioned. Request for clarity.	Please refer revised criteria in Annexure-A of this query & clarification.
25.		The Bidder should have experience of supplying of minimum 250 or More tablets / mobile phones in a single work order in any  Government organization in India.	The quantity mentioned is too small in terms of the total number to be purchased.	Please refer revised criteria in Annexure-A of this query & clarification.
26.		The bidder has to submit the OEM (Manufacturer's Authorization) letter (for Smart Phones & charger with USB/Data Transfer cable) in the prescribed format available in the bidding document.	It seems to be a typographical error.	Please refer revised criteria in Annexure-A of this query & clarification.
27.		Bidder average turnover is also high	Request you to change to 5 cr average for last 3	Please refer revised criteria in

			years. Request you to please clarify or amend	Annexure-A of this query & clarification.
28.	Section 3, Technical Specifications, Point no.12	Authorization certificate (MAF): (OEM MAF) from the Manufacturer of the quoted product, specific to this tender to be submitted along with the tender	We would like to bring to Department's notice that almost all the OEMs have 3 <sup>rd</sup> party manufacturing, therefore an Authorization certificate (MAF) from the OEMs/Brand owners, should be asked from the bidders.	No change. Bidder has to submit Authorization Certification from OEM only in prescribed format available in bidding document.
29.	Section VII: General Conditions of Contract; 16. Terms of Payment; Point No. 16.3 (Page No. 64)-	Payments shall be made promptly by the Purchaser, but in no case later than sixty (60) days after submission of an invoice or request for payment by the Supplier, and after the Purchaser has accepted it.	<p>We request the Department to kindly make payments within 10-15 days as 60 days will add a lot of burden on the bidders/OEMs. The bidder would face additional cost due to this delay in payment as no OEM provides such a long credit period. Therefore, the participant bidders might add-up that additional cost in the product's price and Department might end up procuring an expensive device. Moreover, this clause might discourage many bidders from participating which would make the project less competitive.</p> <p>Additionally, even as per Government e-Procurement's (GeM) General Terms and Conditions, 100% payment is released within ten (10) days of issue of consignee receipt-cum-acceptance certificate (CRAC or delivery challan) for all government procurements.</p>	It is clarified that payment will be made within 30 days from completion of supply and submission of invoice along with delivery challans duly signed and stamped from the concerned District Project Coordination Unit (DPCU).
30.	Section IV – Bidding Forms: Manufacturer	The Bidder shall require the Manufacturer to fill in this Form in	We would like to request the Department to kindly request amend this clause. Most OEMs have	No change. Bidder has to submit Authorization



	's Authorization , point no. 6 (Page No. 41)	accordance with the instructions indicated. This letter of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are legally binding on the Manufacturer. The Bidder shall include it in its bid, if so indicated in the BDS.	their head offices outside India, so taking a power of attorney for signing manufacturer authorization will be a big challenge during these times. Therefore, the bidders should be asked to produce the authorization on Brand Owner's letterhead signed by their signatory authority and the contact details and designation of the signatory should be mentioned so that the Department may contact for verification if required.	Certification from OEM only in the prescribed format available in bidding document.
31.	Section III: Evaluation Criteria (ITB 34.6), Post-qualification Requirements (ITB 36.1), Point no.4 (Page No. 31)	The Bidder should have experience of supplying of minimum 250 or More tablets / mobile phones in a single work order in any Government organization in India	We would like to bring to the department's notice that asking for supplying experience of 250 or more tablets will attract inexperienced participants. Such bidding companies have limited expertise, resources, manpower; So, going forward, the department might face operational and serviceability issues. Hence, we recommend that the supply experience of every participant should be equal to 100% of quantity in any one order in last 3 years.	Please refer revised criteria in Annexure-A of this query & clarification.
32.	Section IV – Bidding Forms: Manufacturer's Authorization , point no. 6, 3 <sup>rd</sup> Paragraph (Page No. 41)	No company or firm or individual other than M/s. _____ are authorized to bid, and conclude the contract for the above goods manufactured by us against this specific IFB.  [This para should be deleted for simple items where	We would request department's clarification on this clause. The clause states that "No company or firm or individual other than M/s. _____ are authorized to bid", please clarify if the department wants 1 OEM to put 1 bid only either directly or through its bidder.	It is clarified this para cannot be altered/ changed as it is a standard format of bidding document of the World Bank.

		manufacturers normally sell the product through different stockists].		
33.	Evaluation Criteria	If Bidder is not a manufacturer	It is written OEM shall demonstrate the above qualifications (a), (b), (c). As there is no qualification Mentioned for "If Bidder is not a manufacturer", we believe that the criteria given in tabular format under point A is also for the qualification of the bidder who is not a manufacturer.	Please refer revised criteria in Annexure-A of this query & clarification.
34.	Point 22. Deadline of Submission	22.1 Bids must be uploaded online no later than the date and time specified in the BDS. 22.2	There is no Such Point as BDS 22.2	It is clarified that the last date and time for uploading the completed bid is mentioned in BDS 22.1.  However, last date for online submission of bid is extended till 30/07/2020 till 04.00 PM.
35.	Section III ITB 36.1, A	Financial Capability - No criteria given for OEM	Kindly add "The Bidder (OEM) should have a minimum annual turnover of Rs.10,000 [Ten Thousand] Crore in the personal computing devices segment each year during the three years (2016-17, 2017-18, and 2018-19)." Document Required: Certified copy from Chartered Accountant (Audited Balance Sheet Copies).	Not Accepted.
36.	Section III ITB 36.1, A	Experience and Technical Capacity- No criteria given for OEM	Kindly add "The Bidder must have a minimum of five [5] years' experience preceding the financial year 2019-20 in supplying of smart phones/Tablets" Documentary evidence : List of executed Purchase	Please refer revised criteria in Annexure-A of this query & clarification.

			Orders/Contracts	
37.	Section III ITB 36.1, A	The Bidder should have experience of supplying of minimum 250 or More tablets / mobile phones in a single work order in any Government organization in India.	As an OEM eligibility for previous PO of 250 units is too low, I would request you to consider as - "OEM should have an experience of supply of minimum 5000 units in a single order in any of the last 3 FY (2016-17, 2017-18, and 2018-19)"	Please refer revised criteria in Annexure-A of this query & clarification.
38.	Section III ITB 36.1, A	The OEM for which the bidder has quoted the products should have authorized/own Service centre in Bihar, which will cover all districts where supply has to be made. The bidder has to submit the list of services centers within Seven days after award of the Contract.	I would request you to consider "Service Centre list with availability in all districts HQ to be attached with bid documents" This will help in eliminating falsely prepared List & which can be verified before issuance of contract	Not accepted. Same as bid.
39.	Section III: Evaluation and Qualification Criteria; Clause No. 3 A; Point No. 5 (Page No.31)-	The Bidder must have minimum 03 (Three) experience of supply of Similar product (i.e. Tablets/Mobile Phones & its accessories) in any government organization.	Kindly clarify if the experience is being asked for minimum 3 projects of supply of Similar product (i.e. Tablets/Mobile Phones & its accessories) or minimum of 3 years of experience for supplying Similar products (i.e. Tablets/Mobile Phones & its accessories) to any Government organization. We suggest that the experience for the year 2017-18, 2018-19 & 2019-20 should be considered in this regard.	Please refer revised criteria in Annexure-A of this query & clarification.
40.	Section IV: Bidding Form; 6. Manufacturer's Authorization (Page No.	The Bidder shall require the Manufacturer to fill in this Form in accordance with the instructions indicated. This letter	Kindly remove the requirement of Power of Attorney for the OEM/Manufacturer to sign the Manufacturer's Authorization as the highest and authorized	NO CHANGE.  Please refer MANUFACTURE R'S AUTHORIZATIO

	41)-	of authorization should be on the letterhead of the Manufacturer and should be signed by a person with the proper authority to sign documents that are legally binding on the Manufacturer. The Bidder shall include it in its bid, if so, indicated in the BDS.	officials from OEM/Manufacturers with contact details are the ones that issue the Authorization to the bidders.	N format available in the bidding document.
41.	Section VII: Schedule of Requirements ; 3. Technical Specifications; Certifications ; Point No. 12 (Page No. 41)	Authorization certificate (MAF): (OEM MAF) from the Manufacturer of the quoted product, specific to this tender to be submitted along with the tender.	Kindly ask from MAF from the OEM/Brand Owner/Manufacturer of the smart phones instead as most of the top smart phone brands in India such as LG, Apple, Lenovo, Mi, etc. and even Samsung in some cases have tie-ups with 3 <sup>rd</sup> Party manufacturers for manufacturing the smart phones at their facilities. Even Government e-Marketplace (GeM), which is one of the top Government online procurement platforms in India, also recognizes the brand owner/OEM to be the actual manufacturer of the device.	No change. Bidder has to submit Authorization Certification from OEM only in the prescribed format available in bidding document.
42.	Section III: Evaluation Criteria (ITB 34.6), Post-qualification Requirements (ITB 36.1), Point no.5 (Page No. 31)	The Bidder must have minimum 03 (Three) experience of supply of Similar product (i.e. Tablets/Mobile Phones & its accessories) in any government organization.	We would like to mention that this clause is unclear and confusing as department has mentioned 'minimum 03 (Three) experience'. We request the department to consider the bidder experience of minimum 03 (Three) years (2018, 2019 & 2020). This will ensure that only experienced OEMs/ Bidders would engage in this bid.	Please refer revised criteria in Annexure-A of this query & clarification.

43.	Point no.04, b) Bid Security, (Page No. 03)	INR - 25.0 lakh (Rupees Twenty- Five Lakh Only) (to be paid through e- payment mode (i.e. NEFT/ RTGS, Credit Card/Debit card/Internet Banking/ Bank Guarantee/Demand Draft).	The department has asked for Bid Security of INR 25 lakhs which is on the higher side considering the estimated project value around 6 Cr. We would request the department to change the Bid security amount to INR 5.0 lakh.	Not Accepted.
44.			Further, we request you to kindly extend the tender submission date for at least 21 more days from the existing tender submission date.	Last date for online submission of bid is extended till 30/07/2020 till 04.00 PM.

## **Annexure-A**

### **Revised Evaluation and Qualification Criteria**

#### **A. If the Bidder is a manufacturer:**

- a) Financial Capability
- b) Experience and Technical Capacity
- c) Documentary Evidence:

<b>SN</b>	<b>Criteria</b>	<b>Document Proof (photocopy)</b>
1.	Must be registered under companies Act 1956 and Organization should be minimum 05 years old.	Certificate of incorporation
2.	Must have GST registration and PAN Card	<ul style="list-style-type: none"><li>▪ Copy of GST Certificate</li><li>▪ Copy of PAN</li></ul>
3.	The bidder has to submit the Manufacturing Licenses (for Smart Phones & charger with USB/Data Transfer cable.	Photocopy of Manufacturing Licenses duly signed and stamped by OEM.
4.	The Bidder should have experience of supplying of minimum 5000 or More tablets / mobile phones in a single work order.	Sale order or relevant document. Duly signed and stamped.
5.	The Bidder must have minimum 03 (Three) experience of supply of Similar product (i.e. Tablets/Mobile Phones & its accessories) of not less than 5000 quantity each during the last five (05) years.	All the three sale order or relevant document duly signed and stamped.
6.	The Bidder must have Average Annual Turnover should be Rs. 500 (Five hundred) Crore for last three financial year ending on 31st March 2019.	Audited Balance sheets & P/L accounts for the last three years ending 31 <sup>st</sup> March 2019 duly signed and stamped.
7.	The Bidder should demonstrate the Technical capability for the Software Portion if required to be demonstrated to the client.	An undertaking in this regard to be submitted
8.	Must have registered office in Bihar or provide undertaking of opening an office at Bihar within 30 days from award of contract.	Document proof / Self declaration
9.	The OEM should have authorized/own Service centre in Bihar, which will cover all districts where supply has to be made. The bidder has to submit the list of services centres within Seven days after award of the Contract.	Self-declaration
10.	Should not be blacklisted/debarred by any Government organization – Affidavit shall be enclosed.	Affidavit must be enclosed
11.	<p>The Bidder shall furnish documentary evidence to demonstrate that the Goods it offers (Smart Phones &amp; charger with USB/Data Transfer cable) meet the following usage requirement:</p> <p>Warranty: Commercial warrantee will applicable i.e. 02 (Two) years for Smart Phones &amp; charger with USB/Data Transfer cable.</p>	Undertaking submitted

**B. If Bidder is not a manufacturer:**

<b>SN</b>	<b>Criteria</b>	<b>Document Proof (photocopy)</b>
1.	Must be registered under companies Act 1956 and Organization should be minimum 05 years old.	Certificate of incorporation
2.	Must have GST registration and PAN Card	<ul style="list-style-type: none"><li>▪ Copy of GST Certificate</li><li>▪ Copy of PAN</li></ul>
3.	The bidder has to submit the OEM (Manufacturer's Authorization) letter (for Smart Phones & charger with USB/Data Transfer cable) in the prescribed format available in the bidding document.	Authorization letter and MAF
4.	The Bidder must have minimum 03 (Three) experience of supply of similar product (i.e. Tablets/Mobile Phones & its accessories), of which 01 (one) order should not be of less than 250 numbers during the last five (05) years in any government organization in India.	All the three purchase orders with completion certificate duly signed and stamped.
5.	The Bidder must have Average Annual Turnover should be Rs. 10 (Ten) Crore for last three financial year ending on 31st March 2019.	Audited Balance sheets & P/L accounts for the last three years ending 31 <sup>st</sup> March 2019 duly signed and stamped or Turnover certificate issued by Chartered Accountant.
6.	The Bidder should demonstrate the Technical capability for the Software Portion if required to be demonstrated to the client.	An undertaking in this regard to be submitted
7.	Must have registered office in Bihar or provide undertaking of opening an office at Bihar within 30 days from award of contract.	Document proof / Self declaration
8.	The OEM for which the bidder has quoted the products should have authorized/own Service centre in Bihar, which will cover all districts where supply has to be made. The bidder has to submit the list of services centres within Seven days after award of the Contract.	Self-declaration
9.	Should not be blacklisted/debarred by any Government organization – Affidavit shall be enclosed.	Affidavit must be enclosed
10.	<p>The Bidder shall furnish documentary evidence to demonstrate that the Goods it offers (Smart Phones &amp; charger with USB/Data Transfer cable) meet the following usage requirement:</p> <p>Warranty: Commercial warrantee will applicable i.e. 02 (Two) years (for Smart Phones &amp; charger with USB/Data Transfer cable).</p>	Commercial warrantee issued from OEM